

RECEIVED
CENTRAL FAX CENTER

JUL 28 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

OFFICIAL

Art Unit 2143

Examiner: Choudhury, Azizul Q.

In Re: Stefaan Valere Albert Coussement
Case: P4644
Serial No.: 09/757,728
Filed: 01/09/2001
Subject: System for Reporting Client Status Information to
Communications-Center Agents

To: The Commissioner of Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir;

Response A

RECEIVED
CENTRAL FAX CENTER

PTO/SB/97 (12-97)

2 8 2004

Approved for use through 9/30/00. OMB 0651-0031
Patent and Trademark Office, U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

In re: Stefaan Valere Albert Coussemont
Case: P4644 Application No.: 09/757,728 Filing date: 01/09/2001
Art Unit: 2143 Examiner: Azizul Q. Choudhury
Subject: System for Reporting Client Status Information to Communications-Center Agents

OFFICIAL

Certificate of Transmission under 37 CFR 1.8

Attention: Examiner Azizul Q. Choudhury

Fax No.: (703) 872-9306

I hereby certify that this correspondence is being facsimile transmitted to the
Patent and Trademark Office

on 07/28/2004

Date



Signature

Lynda Schwalenberg

Typed or printed name of person signing Certificate

Note: Each paper must have its own certificate of transmission, or this certificate must identify
each submitted paper.

Total Sheets Transmitted - 16

1. Response A - 13 sheets
2. Response Transmittal Form - 1 sheet
3. Duplicate Response Transmittal Form - 1 sheet
4. Certificate of Transmission - 1 sheet

Please call me at (831) 726-1457 if you have any questions.

Burden Hour Statement: This form is estimated to take 0.03 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.